

# 5 Ways We Can Help Your School

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# Introduction



Josh Goldberg



Bob Thompson



Keith Marohn

# #1 Technology Plans / Decision Making

**Technology Objective:** Provide the IT support to ensure every student and teacher can fully utilize their technology resources in a way that is innovative, creative and responsible.



## August 2016:

- Teacher Related
  - Update Operating Systems to El Capitan
  - Printer Access (wipe all existing printers, make consistent)
  - Provide brief tutorial to teachers on how to use Apple TV
- Infrastructure
  - Install 4 additional Access Points
  - Install Antivirus on servers and Windows Systems

## #2 Fixing Difficult IT problems

### EXAMPLES

- Administrator passwords expired on all the student laptops?
- Configure 50 Chromebooks in 2 hours?
- Computers on the wireless cannot “see” the network printers?
- Other technical examples



# #3 Installing Solutions that Work

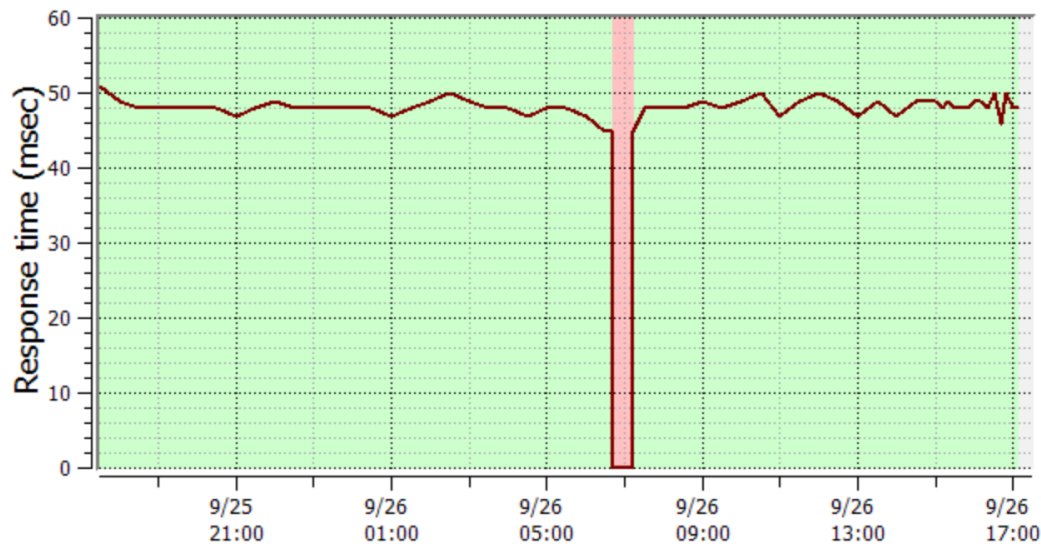


# #4 iPad and Lab Management



# #5 Quickly responding to your requests

- Your requests get addressed
- Proactive Network Monitoring



Thank You!



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IT SOLUTIONS